## **SENATE BILL 1538**

By Norris

AN ACT to amend Tennessee Code Annotated, Title 56, Chapter 61, relative to the state's grievance process for health insurance policyholders.

## BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF TENNESSEE:

SECTION 1. Tennessee Code Annotated, Title 56, Chapter 61, is amended by deleting subsection 56-61-116(q) in its entirety and replacing it with the following language, to be the new subsection (q):

organization to conduct an external review in accordance with this section shall be done on a random basis among those approved independent review organizations qualified to conduct the particular external review based on the nature of the health care service that is the subject of the adverse determination or final adverse determination and other circumstances, including conflict of interest concerns pursuant to § 56-61-121.

SECTION 2. This act shall take effect July 1, 2011, the public welfare requiring it.